

## LIMITED WARRANTY FOR DISPLAY WALL CUBES

1. This limited warranty is offered by MITSUBISHI ELECTRIC SALES CANADA INC. ("MESCA") and applies to Mitsubishi DLP™ Display Wall Cubes and Light Engine Upgrade Kits (the "Display Cubes") listed herein which have been purchased in Canada in new, unused condition from MESCA or its authorized Dealer. Display Cubes that have been purchased outside of Canada or from sources within Canada that did not originate from MESCA or via its authorized dealers or resellers are specifically excluded from this warranty.
- 2.1. Subject to the terms, conditions and exclusions in this limited warranty, MESCA warrants to the original end-user purchaser at retail (the "Purchaser") of an eligible Display Cube that should, in MESCA's judgment, the Display Cube fails to perform according to its specifications under normal use, by reason of a manufacturing defect in materials or improper workmanship, then MESCA shall repair or replace, at its option, any defective part of the Display Cube without charge for the part(s) and labour during the period specified in Paragraph 2.2 herein.
- 2.2. The following table sets forth the period and coverage of MESCA's limited warranty. The limited warranty period commences on the verifiable date of purchase of the Display Cube by the Purchaser as indicated in the sales invoice or other proof of purchase.

PRODUCT	WARRANTY PERIOD (from verifiable date of purchase)	COVERAGE
Display Cubes utilizing LED Light Source	1 Year	Parts and Labour
LED Light Engine Upgrade Kit	1 Year	Parts and Labour
Display Cubes utilizing UHP Light Source Lamps (Excluding Light Source Lamp)	1 Year	Parts and Labour
UHP Light Source Lamps	90 Days	Parts Only

- 2.3 To obtain warranty service, the Purchaser must notify MESCA of any alleged defect within the applicable warranty period. All parts used for replacement are warranted for the remainder of the original warranty period only.
3. **PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE.** In order to obtain warranty service, the Purchaser must deliver the Display Cube or components thereof to MESCA's service center at the address provided below. Shipping expenses are the Purchaser's responsibility. **THE PURCHASER MUST PROVIDE THE SALES INVOICE OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE.**
4. **THIS WARRANTY DOES NOT COVER** damage to the Display Cube or its components caused by - modification, alteration, physical abuse or misuse including operation in environmental conditions which are not within the product's specifications; exposure to smoke, moisture or unusual physical, environmental or electrical stress; improper installation, operation, or maintenance of the Display Cube in a manner contrary to the instructions outlined in the user manual or installation manual; dead pixels which are within the acceptable limits of the DLP chip's manufacturing specifications; or normal wear and tear of the Display Cube and its components including without limitation: a) scratches or marks on the surface of the screen and/or cabinet; b) image persistence on the DLP chip caused by the displaying of continuous fixed images; c) normal aging and deterioration of consumable parts over time including the light source, filters, colour wheels and fuses; d) colour balance and image uniformity drifting over time. This warranty does not cover the associated costs of removing and returning failed components for warranty service; damage to the Display Cube caused by repair or service by anyone other than MESCA's service center; by freight damage; or by any other damage caused by circumstances beyond MESCA's control.  
  
The Purchaser is solely responsible for the proper installation and initial technical adjustments of the Display Cube, adjustment of user controls, and any required maintenance including on-site service agreements and periodic alignment, colour balancing, lamp replacements and cleaning. Please consult the operating instructions enclosed with the Display Cube for information regarding installation, user controls operation and maintenance.
5. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.
6. UNDER NO CIRCUMSTANCES SHALL MESCA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.
7. Some provinces may not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 5 and 6 above may not apply to all original purchasers at retail.
8. This warranty gives specific legal rights and the Purchaser may also have other rights, which may vary in each Province.
9. To obtain warranty service or technical support, please contact MESCA at:

Mitsubishi Electric Sales Canada Inc.  
4299 14th Avenue, Markham, Ontario L3R 0J2  
Attention: Technical Service Dept. – Display Products  
Tel: 905-475-7728  
Email: support@MitsubishiElectric.ca