

LIMITED WARRANTY FOR LCD DISPLAY WALL MONITORS

(Applicable for Canada only)

1. This limited warranty is offered by MITSUBISHI ELECTRIC SALES CANADA INC. ("MESCA") and applies to Mitsubishi LCD Display Wall Monitors (the "LCD Monitor") listed herein which have been purchased in Canada in new, unused condition from an authorized dealer or reseller of MESCA. LCD Monitors that have been purchased outside of Canada or from sources within Canada that did not originate from MESCA via authorized dealers or resellers are specifically excluded from this warranty.
- 2.1. Subject to the terms, conditions and exclusions in this limited warranty, MESCA warrants to the original end-user purchaser at retail (the "Purchaser") of an eligible LCD Monitor that should, in MESCA's judgment, the LCD Monitor fails to materially perform according to its specifications, under normal use, by reason of a manufacturing defect in materials or improper workmanship, then MESCA shall repair or replace, at its option, any defective part of the LCD Monitor without charge for the part(s) and labour during the period specified in Paragraph 2.2 herein.
- 2.2. The following table sets forth the period and coverage of MESCA's limited warranty. The limited warranty period commences on the verifiable date of purchase of the LCD Monitor by the Purchaser as indicated in the sales invoice or other proof of purchase.

PRODUCT	WARRANTY PERIOD (from verifiable date of purchase)	COVERAGE
VS Series 55" LCD Display Wall Monitor	3 Years	Parts and Labour
LM Series 46" & 55" LCD Display Wall Monitor	3 Years	Parts and Labour

- 2.3 To obtain warranty service, the Purchaser must notify MESCA of any alleged defect within the applicable warranty period. All parts used for replacement are warranted for the remainder of the original warranty period only.
3. **PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE.** In order to obtain warranty service, the Purchaser must deliver the LCD Monitor to MESCA at the address provided below. Shipping expenses are the Purchaser's responsibility. **THE PURCHASER MUST PROVIDE THE SALES INVOICE OR OTHER WRITTEN EVIDENCE ESTABLISHING PROOF AND DATE OF PURCHASE.**
4. **THIS WARRANTY DOES NOT COVER** damage to the LCD Monitor or its components caused by - modification, alteration, physical abuse, misuse or excessive or continuous operation; exposure to smoke, moisture or unusual physical, environmental or electrical stress; improper installation, operation, or maintenance of the LCD Monitor in a manner contrary to the instructions outlined in the user manual; dead or malfunctioning pixels which are deemed by MESCA to be within the acceptable limits of the LCD panel's manufacturing specifications and constraints; or normal wear and tear of the LCD Monitor and its components including without limitation: a) scratches or marks on the surface of the LCD panel and/or cabinet; b) image persistence in the LCD panel caused by the displaying of fixed images or static portions of moving images for long periods of time; c) normal aging and deterioration of the LCD panel including the acceleration thereof from continuous operation; d) replacement of consumable parts such as filters and fuses. This warranty does not cover damage to the LCD Monitor caused by repair or service by anyone other than MESCA's service center; by freight damage; or by any other damage caused by circumstances beyond MESCA's control.

The Purchaser is solely responsible for the proper installation, configuration and initial or subsequent technical adjustments of the LCD Monitor, adjustment of user controls and any required maintenance including periodic cleaning and adjustments to image controls. Please consult the instructions enclosed with the LCD Monitor for information regarding installation, configuration, operation and maintenance.
5. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED.
6. UNDER NO CIRCUMSTANCES SHALL MESCA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.
7. Some provinces may not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 5 and 6 above may not apply to all original purchasers at retail.
8. This warranty gives specific legal rights and the Purchaser may also have other rights, which may vary in each Province.
9. To obtain warranty service or technical support, please contact MESCA at:

Mitsubishi Electric Sales Canada Inc.
4299 14th Avenue, Markham, Ontario L3R 0J2
Attention: Technical Service Dept. – Display Products
Tel: 905-475-7728
Email: support@MitsubishiElectric.ca